



Llywodraeth Cymru  
Welsh Government

# Fallen behind with your rent due to COVID?

## There's a new grant that could help you.

If you rent your home and you have fallen behind on your rent due to COVID-19 you may be eligible for a new Welsh Government grant.

**The Tenancy Hardship grant is paid directly to your landlord or agent, to help to clear any unpaid rent, and reduce the likelihood of eviction. This grant will not need to be paid back.**

To apply for the grant, you must:

1. be a residential tenant in Wales
2. have experienced financial hardship due to the COVID-19 pandemic that meant you were unable to fully pay your rent
3. have at least 8 weeks of unpaid rent built up between 1 March 2020 and 31 December 2021
4. not have received any housing benefits when you built up unpaid rent.

More information on how to apply can be found here: [Tenancy Hardship Grant for private rented sector tenants: coronavirus | GOV.WALES](#).

## Getting other help

If you have unpaid rent, you should:

- contact your local authority as soon as possible if you are at **threat of eviction and at risk of homelessness**. You may also wish to read the guidance [eviction during the coronavirus pandemic](#)
- speak to your landlord to discuss your unpaid rent, and how it can be repaid
- get advice and support from Shelter Cymru or Citizen's Advice Cymru
- get advice from your local authority if you are in receipt of benefits. You may be able to get financial help through Discretionary Housing Payments to cover unpaid rent, or other help to cover household bills.

**Citizens Advice** – 0808 278 7920

**Shelter Cymru** – 08000 495 495